

MAROIL SRL	INTEGRATED MANAGEMENT SYSTEM POLICY QUALITY – ENVIRONMENT UNI EN ISO 9001 – UNI EN ISO 14001	tip	Allegato MQ
		initialism	AMQ 02.1
		Revision	4, date 18.10.23

Maroil S.r.l. identifies customer satisfaction and the optimization of environmental performance as the main objectives of its organization, through which it aims to achieve steady growth, ensuring adequate levels of profitability and financial stability, while strengthening its market presence and at the same time reducing the environmental impacts of its activities and products.

The achievement of these objectives is pursued through the implementation of an integrated management system, compliant with UNI EN ISO 9001 and UNI EN ISO 14001, as a tool to demonstrate the company's commitment both to the customer and to the environment, fully integrated within the business activities.

To achieve these objectives, **MAROIL** intends to:

- Ensure, through its internal organization and constant monitoring activities, compliance with regulatory obligations;
- Offer products and services of high quality and reliability, with advanced technological content and low environmental impact;
- Make communication with customers and stakeholders as direct and easy as possible, in order to establish a collaborative and trust-based relationship, also regarding environmental information;
- Make its brand immediately recognizable and strong, through clear and consistent commercial and marketing policies, and through the selection, training, and support of its agents;
- Continuously monitor the market, in order to identify new opportunities and respond quickly and effectively to customer requests;
- Establish stable collaborative relationships with suppliers, based on mutual trust and reliability;
- Promote the creation of a healthy, open, collaborative, and rewarding environment within the company, as well as a safe workplace, where employees can express their passion for their work;
- Continuously monitor and improve its processes and their performance, both from an organizational-management and an environmental perspective;
- Plan investments that support each of the objectives above, allowing improvements in work quality, operator safety, the quality of service provided to customers, and the environmental performance of the organization and its products;
- Invest in ideas and technologies for innovation, to provide superior value to the customer and reduce the environmental impact of the company and its products;
- Prevent negative environmental impacts and mitigate them in the event of adverse events.

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In order to implement the elements outlined above, the Management, through the implementation of the integrated quality-environment management system:

- Recognizes and embraces the need to analyze the reference market, new opportunities, and the entire internal and external context in which the company operates, with particular attention to stakeholders relevant to the company's activities and to potential risks and opportunities;
- Promotes commitment to environmental matters, on par with all other organizational and managerial requirements, and undertakes to plan environmental objectives and monitor their implementation and achievement;
- Engages the entire organization in protecting and safeguarding the environment by managing and modifying processes where necessary to reduce all forms of environmental impact (waste production, atmospheric emissions, water management), optimize the use of energy resources, and focus on alternative and low-impact energy sources;
- Fosters awareness of the importance of each person collaborating with MAROIL S.r.l. in achieving customer satisfaction and environmental objectives within their responsibilities, and promotes their full professional development through information, training, instruction, and awareness-raising activities;
- Seeks open dialogue with stakeholders to communicate the environmental impacts of its activities and its environmental principles, taking into account the requests of citizens, social and trade organizations, and public authorities;
- Promotes and ensures compliance with applicable legal requirements, as a means to enhance human quality of life and to safeguard and improve environmental conditions;
- Aims at the evolution and continuous improvement of the company's Integrated Management System;
- Makes the policy available to customers and stakeholders and promotes its understanding.

Top Management

Altopascio, 18/10/2023